



## Get started with Teladoc

It's quick and easy to set up your account through our app. Simply download the Teladoc app and follow the four steps you see below.

A smartphone screen displaying a registration form titled "Let's start by finding your benefits". The form includes input fields for "First name", "Last name", "Date of birth", and "Zip code". There is also a field for "Email address". Below these are dropdown menus for "Preferred language" and "Gender". At the bottom, there is a checkbox labeled "I have a promo code" which is currently checked. A green dotted line connects the "First name" field to the "1. Confirm benefits" step below.

### 1. Confirm benefits

Provide some information about yourself to confirm your eligibility.

A smartphone screen displaying a confirmation screen titled "Benefits found! Please confirm below". There are two buttons: a blue one labeled "TELADOC OPEN" and a grey one labeled "LOOK ME UP USING MY HEALTH OR INSURANCE PROVIDER". Both buttons have a right-pointing arrow. A green dotted line connects the "TELADOC OPEN" button to the "2. Benefit confirmation" step below. At the bottom, there is a small disclaimer: "\*If you are unsure of the options above, it may be because your access to Teladoc is provided by a 3rd party. Please speak to your HR department or call 1-800-TELADOC (835-2362) for assistance.".

### 2. Benefit confirmation

We'll confirm that we found your benefits and you'll continue creating your account.

Nearly done...please provide your address and phone

Street address 1

Street address 2 (optional)

City

State Zip code

Preferred phone number

☐ Hearing impaired? (relay required)

Preferred language

● **3. Create account**

Please provide your contact information and preferred language.

Perfect! Let's tie up the details

Username (20 Character limit)

Password

- use 10 - 20 characters
- include at least one number and one letter

Confirm password

Each security question cannot be selected more than once. Answers must be at least 2 characters with no special symbols.

Security question 1

Security answer 1

Security question 2

● **4. Complete account**

Create a username, password, and pick security questions to ensure your account is secure.

**Talk to a doctor anytime for free**

📞 1-800-TELADOC (835-2362)

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